

## Whitepaper: BENS OMS & BENS OMS Panel

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### Intelligent Output Management for SAP-Systems

BENS OMS is a high-performance, SAP-certified solution for the central administration and optimization of printing processes in complex SAP landscapes. In connection with the BENS OMS Panel – an intuitive, web-based user interface – the system enables a simple and efficient administration of printer fleets – without any in-depth SAP knowledge.

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### Benefits at a glance

- **Processing integration:** The BENS OMS takes over and controls output processes that have been generated from one or several SAP systems.
- **Simple administration:** Intuitive interface for the central control of the entire SAP printing environment.
- **No SAP knowledge required:** The BENS OMS Panel is an SAP-certified web application for the administration of the printing environment (ROM, LOMS and PRINTERS)
- **Multi-system management:** Simultaneous control of several SAP systems with a single solution.
- **Selective processing:** Printers can be filtered according to various criteria and processed in groups.
- **Mass changes:** Parameter changes can be made for several printers at the same time.
- **Early detection of errors:** Printer-related problems are detected and reported at an early stage.
- **Feedback to SAP:** Detailed status messages of the print jobs are reported directly back into the sending SAP system.
- **Encryption of print data:** BENS OMS offers the possibility to encrypt the print data streams on their way from the server to the printer.
- **Recommended architecture:** SAP generally recommends the use of external output management systems
- **System relief:** The OMS takes over the communication with the printers and thus relieves the SAP systems.
- **S/4HANA-ready:** Fully compatible with SAP S/4HANA systems

### core functions

- **Callback function:** BENS OMS automatically sends status information on the print job to the SAP system from which the job originated.
- **Plugin extensibility:** Additional functions can be flexibly integrated using modular plugins.

### Special technical features

- **Plugin-System (Examples):**
  - **Barcode Plugin:** Ensures accurate 1D and 2D barcode printing.
  - **Unicode Plugin:** Enables printing of international character sets such as Japanese, Chinese or Thai.
  - **Custom Plugins:** Customer-specific workflows can be individually implemented.

### Target group

- BENS OMS is aimed at companies that use SAP and want to manage a large number of printers (100 or more) efficiently and centrally.

### Real-Word solutions

- **Transparency:** Precise print job status reports down to the printer level.
- **Error detection:** Problems are immediately recognized and reported.
- **Efficiency:** Web-based printer configuration via the BENS OMS Panel saves time and reduces complexity.
- **Reliability:** Stable and precise communication with SAP systems and target devices.

### SAP certification: trust through standards

- **Tested safety:** The system is officially certified by SAP and guarantees stable operation..
- **Future security:** Fully compatible with SAP updates and modern platforms such as SAP Netweaver and SAP S/4HANA.
- **Minimized risk:** Fewer technical faults and greater planning security.

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**Contact us to learn more about the advantages of BENS OMS and BENS OMS Panel for your company or to arrange an online live presentation right away..**